

- 1) Q: What advantage does Higrade have?

A: With rich experience, we can control cost, guarantee quality, assurance lead time.

Also, we can supply you one stop service from product design to production in batch.

- 2) Q: Which kind of stamping dies have you manufactured?

A: Common single stage stamping dies, Multi-stage Progressive Die, complex progressive die, in-die tapping stamping die, stamping dies with PC, stamping dies with mis-feeding pins, transfer dies, compound stamping die, large stamping die, and so on.

- 3) Q: How many design engineers are there in your company?

A: 10 design engineers.

- 4) Q: What design software do your engineers use?

A: Solidworks, PRO/E, UG, Autocad. Also we are able to work with Caida, Solidworks for format transition. .igs, .step, .x_t, .pdf, .dwg, .dxf files are okay for us.

- 5) Q: Can you build standard tools for us?

A: Yes, we usually buy the steel from Germany, Japan, USA and Sweden etc. according to the customer's requirement. Punches and spare parts: PUNCH, MISUMI, DME, FIBRO Gas Springs: KALLER, Danly Cylinder: FESTO, DELIXI

- 6) Q: What precision measurement machine does Higrade have?

A: Coordinate measurement machine, vision projector measurement machine, etc.

- 7) Q: What machining precision can you reach?

A: 0.02mm

- 8) Q: How the quality is controlled?

A: ISO9001:2008 certified by SGS, our QC department will inspection every parts and every stages.

- 9) Q: What is the first trial?

A: After finishing the die, we test the die for first time. It is about 20~60 days, according to different products. Some big or complex stamping dies, the lead time will be longer.

- 10) Q: First trial time is deliver time?

A: First trial time is not deliver time. First time is the time that we first test die. The deliver time is the time that after approval of samples, the dies are shipped.

- 11) Q: What is payment term?

A: T/T, 50% cash will pay after signature in seven days, and other 50% cash will be paid after submitting the acceptable samples within 7 days or before shipment.

- 12) Q: How many shots die life is?

A: According to customers' request, we will choose suitable die material, die life is no less than 300,000~1,000,000 shots.

- 13) Q: How is the working time?

A: 8hs/day, 12hours per day for CNC, EDM department, 6days/week (2 shift).

- 14) Q: Are you able to import and export?

A: Yes. We have our own international trade department. Via our logistics system, we can guarantee the dies and parts arrive at your place on time.

- 15) Q: Can we visit your factory?

A: If you like, we welcome you all the time.

Frequently Asked Questions
